



TE PŪRONGO Ā TE HEAMANA Ō TE HAU ORA Ō NGĀPUHI

Chair's Report



TE HAU ORA Ō NGĀPUHI LIMITED BOARD OF DIRECTORS

Hōne Sadler	Chair
Te Rau Allen	Director (TRAION appointment)
Myrtle Sanson	Director
Louis Gill	Director
Ngawai Tuson	Director
Arama Prime	Director (Appointed 10 October 2019)
Winnie Leach	Director (Resigned 5 June 2020)
Eric Rush	Director (Resigned May 2019)

Hōne
Sadler

Chair – Te Hau Ora Ō Ngāpuhi



Ko ngā maunga hakahī e taiāwhio ana i te Whare Tapu Ō Ngāpuhi, e hiki ana i te tāhūhū ki te tiketiketanga ō te taumata ō te rangi, kia ahuru nei ngā uri hakatupu ō Rāhiri te tupuna kia haumarū te noho, ka tarehua. E mihi ana ki te whenua, e tangi ana ki ngā tāngata katoa. Korohihi pō, korohihi ao. Ko rongō i tūria ki te matahau ō Tū te winiwini ō Tū te wanawana, ō Tū kia hakaputaina i te wheiao kia puta ki te Ao mārama. Ka tihewā, mauriora.

E mihi ana ki a rātou ko pā kino nei ki te haonga ō ngā matihao ō Hine-nui-i-te-pō, ko riro ki te hā kore, i roto i te tau pahure ake nei, otirā i te wā i rāhuitia, i āraitia tātou kia kaua e haere atu ki ō tātou Hui Mate, haere mai haere koutou. E tangi ana ki ngā whānau i pā kino ki tēnei āhuatanga. Nā reira koutou i riro pēneitia, e moe mai rā koutou i te moenga okiokinga roa.

E mihi ana ki a tātou katoa i puta ora mai i te Urutā Karauna-19 i pā kino ki te ao katoa. He hokinga mahara ki ngā rā o ō tātou mātua i pā kino ki te Urutā Rewharewha Pāniora i patu kino i a rātou. Erangi ā tātou, kihai i pā kino pēnā i a rātou ki tēnei urutā.

Kaua tātou e pōhehē, ko mutu ngā mahi a te urutā nei. He hakatūpato tēnei ki a tātou kia tiaki tika i a tātou whānau, kia mau ā, kia ū ki ngā ture me ngā tikanga a ngā wā ka puta ngā tohutohu mai i te kāwanatanga.

Ka mihi nei ki te hunga i tiaki, i whāngai, i manaaki i tō tātou Iwi o Ngāpuhi otirā me āna Hāpū, āna Whānau i ngā wā i herea tātou e ngā rāhui, kia noho haumarū ai tātou ki roto i a tātou mirumiru. Ko te nuinga o te ao Māori kihai i pā kino ki tēnei urutā, nā te ū o te hunga i mahia ngā mahi kia puta katoa tātou ki te ora.

Ki a tātou ngā mahuetanga iho ō rātou mā e mihi atu ana. E mihi ana ki ngā kaimahi ō tā koutou taonga ō Te Hau Ora Ō Ngāpuhi, e kaha nei ki te hakapau werawera kia puta he oranga ki te Iwi whānui e noho nei ana hei ahikā ki te kāinga.

Ko ngā mihi nui anō ki te Pōari i arataki nei i te kaupapa ō Te Hau Ora Ō Ngāpuhi i te tau pahure ake nei, i kaha nei te parepare kia kaua e tikoki te māunu ō te waka. Hoi, ko ngā mihi mutunga ki te kaitūtei ō te waka me ōna pūkenga katoa i arataki i āna kaimahi kia puta te ihu i te pae. Mauritū, maurioho, mauritau, mauriora ki ā tātou katoa.

Tēnā rā koutou katoa

On behalf of Te Hau Ora Ō Ngāpuhi Directors and kaimahi, I am pleased to report on the last 12 months' activities.

Our mission at Te Hau Ora Ō Ngāpuhi (THOON) is to lead the health strategy for Ngāpuhi, providing whānau centred services that support our people not just towards better health and wellbeing outcomes, but to thrive.

I want to acknowledge the THOON team for the mahi they do to support our whānau and our iwi. We welcomed Te Rōpu back to THOON after a secondment as Interim Chief Executive of our parent organisation Te Rūnanga-Ā-Iwi-Ō-Ngāpuhi (TRAION). Te Rōpu started in that role in March a few days after New Zealand's first case of Covid-19 was identified, and mere weeks before the country went into lockdown. She was instrumental in leading many aspects of the TRAION Group's pandemic response for Ngāpuhi including establishing the Kaikohe Community Based Assessment Centre alongside Tia Ashby and with the support of Northland DHB and Mahitahi Hauora. I also want to acknowledge Tia for filling in as Interim General Manager while Te Rōpu was with TRAION.

In the 2019/2020 reporting period, THOON's achievements have included:

COVID-19 PANDEMIC RESPONSE

1. TE KAHU O TAONU

THOON worked with Te Kahu O Taonui who supported and enabled us to then take the lead on the Covid-19 hauora response for Ngāpuhi. A key factor behind this was that much of our housing development had been based on the living standards framework. We had already done significant work based on Heather Simpson's health and disability review report and the National Hauora coalition. Without these fundamentals and the support of Te Kahu O Taonui, we would not have been strong enough to push through with the CBAC. We acknowledge Toa Faneva for his support in this kaupapa.

We also successfully applied for government funding. Even though the immediate establishment of a CBAC in a pandemic is a reactive initiative, we delivered it within a planned approach.



2. COMMUNITY-BASED ASSESSMENT CENTRE (CBAC)

Te Hau Ora Ō Ngāpuhi was one of the first Māori health providers in Northland to partner with Northland District Health Board (DHB) to deliver Covid-19 triage, assessment, and testing.

In collaboration with iMoko Health Services, THOON's Kaikohe Community Based Assessment Centre (CBAC) opened at Te Rūnanga-Ā-Iwi-Ō-Ngāpuhi on 3 April, and soon became recognised as an exemplar model of a CBAC, acknowledged for its quickly-developed yet robust strategy, excellent service delivery, and strong strategic partnerships including with Northland DHB and Mahitahi Health.

734 PEOPLE TRIAGED
194 PEOPLE TESTED
3 - 19 APRIL 2020
EARLY WEEKS OF
ALERT LEVEL 4 LOCKDOWN

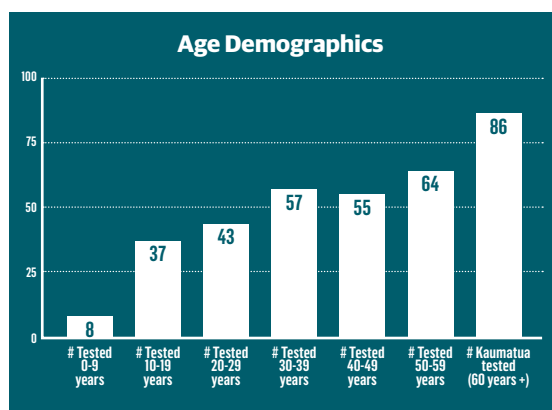
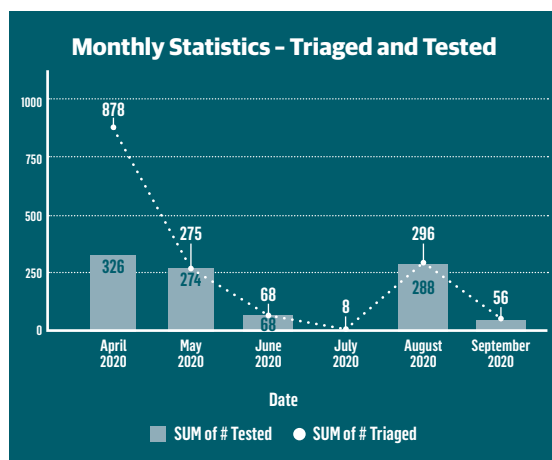
BETWEEN
3 APRIL AND 30 JUNE
1,226
TRIAGED AND
673 TESTS



“

Whānau Māori were a priority in THOON's pandemic response, and unlike most other parts of Te Tai Tokerau which recorded lower testing rates for Māori, testing rates for Māori at the Kaikohe CBAC were higher than non-Māori.

THOON tested a broad range of age groups at our CBAC facilities. For Māori and indigenous people across the globe, Covid-19 presents a higher threat due to the high propensity for these groups to have underlying health issues. Our data collection shows that 43% of those tested by THOON are older than 50 years of age.”



THOON also provided mobile services reaching into smaller communities, ensuring anyone needing a test was tested, and delivering other services such as influenza vaccinations.

3. KAI PACKS AND DISTRIBUTION

THOON coordinated kai distribution on behalf of the TRAION Group, in both Te Tai Tokerau and Tāmaki Makaurau. This began with the support of the Bay of Islands Bakeries and volunteers, supplying kai, and organising kai packs to Kaumātua and Kuia from the moment New Zealanders over 70 years were advised by the Ministry of Health to “stay home and stay safe”. When Prime Minister the Rt. Hon. Jacinda Ardern announced on 23 March that the nation was at alert level 3 and would be moving into alert level 4 on 25 March, THOON mobilised kaimahi and volunteers to establish a larger kai distribution centre in the former Kaikohe RSA building.

In less than six weeks, more than 5,000 kai packs were delivered to Kaumātua and Kuia, notably with underlying health conditions, and our most vulnerable whānau including those who were sick or immobile, homeless, and whānau with young tamariki who lived remotely and did not have reliable transport. THOON led a combined effort involving kaimahi from across the TRAION Group, Women’s Refuge, Civil Defence, Far North District Council and volunteers who lifted, loaded, unpacked, repacked, and sorted the kai packs, with the important task of delivery to whānau falling to Takiwā representatives and marae.

As the lockdown wore on, Whānau Ora and other hauora, health and welfare agencies joined the efforts to provide whānau with kai, THOON reassessed its focus, and began putting together other packs for the ‘recover and maintenance phase’ of Covid-19: whānau packs, pēpi packs, wāhine packs, winter packs and firewood.

IN LESS THAN
Six weeks
MORE THAN
5,000
KAI PACKS WERE DELIVERED

Support for Tāmaki Makaurau

With a large percentage of Ngāpuhi whānau residing in Tāmaki Makaurau, it was essential to expand kai distribution to that geographical area; we had the intent, but not the infrastructure to achieve this to scale.

Te Māhurehure Marae in Point Chevalier has a commercial kitchen and large premises and is well connected to Auckland’s food supply chain.

Within four days of being contacted about using Te Māhurehure Marae as a kai distribution centre, Tracey and Christine Pānapa from Te Māhurehure had sanitised all workplace surfaces, obtained PPE, masks and gloves, recruited volunteers, formulated a resources procurement plan, mapped delivery block circuits, facilitated volunteer regulatory/compliance protocols and other logistical requirements. Te Māhurehure Marae was assisted by Ngāpuhi Takiwā in Tāmaki Makaurau.

THOON wants to acknowledge Tracey and Christine, and The Trust Board of Te Māhurehure Cultural Marae Society Inc., Takiwā o Tāmaki Makaurau, food suppliers and volunteers. We also acknowledge the van fleet and drivers from Auckland Council, Department of Corrections, Kiwi Can Do, and whanaunga drivers.

in 5 weeks
kai hampers, hygiene packs and
Māori Rongoā wellbeing kete provided to
4,095 WHĀNAU MEMBERS

PROVIDED KAI FOR
1,003
PEOPLE IN THE FIRST DELIVERY

1,416
IN THE SECOND
and
1,416
IN THE THIRD





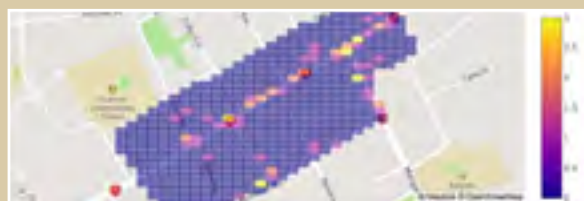
DATA AND ANALYTICS

In the last financial year THOON partnered with Orbital Insight to create a better understanding of how human activity such as increased tourism, urban growth, traffic and residential construction was impacting the environmental and economic conditions in the Northland region. We mobilised this partnership this year to gain data to support Ngāpuhi's response to Covid-19. Two of the most significant insights were:

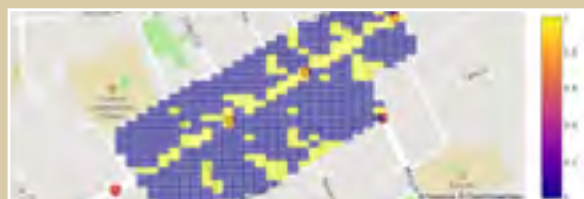
- i. The majority of people in the main Northland towns were following the lockdown restrictions; this was most obvious in Kaikohe. Heat map visualisation shows activity fluctuations in Kaikohe's main shopping district from January through to April, which was in full alert level 4 lockdown for most of the month.
- ii. Despite many thousands of vehicles heading to Te Tai Tokerau, particularly in the lead up to incremental alert level changes (both up and down), there was a clear and immediate reduction in the entry of traffic into Kaikohe, Kaitia and Kaeo whenever the border patrols were set up. The Orbital Insights data showed that border patrols and checkpoints set up to reduce the entry of non-essential travel into Northland, were working.

KAIKOHE *Heatmaps*

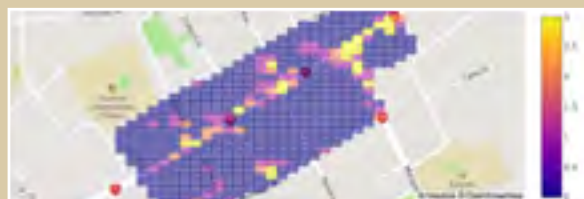
January



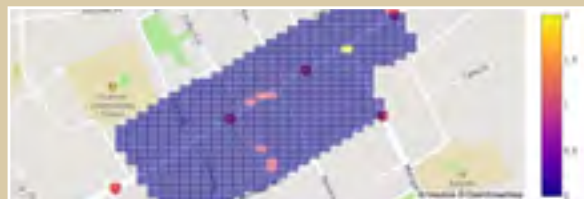
February



March



April



HOUSING

THOON continues to work with government agencies, NGOs (e.g. Habitat for Humanity), private sector and whānau to bring the development together and provide new, desperately needed housing for whānau across the housing spectrum, from homeless to first home buyers.

1. COMMUNITY HOUSING PROVIDER (CHP) STATUS

In December THOON became the first kaupapa Māori provider in Northland to be registered by the Ministry of Housing and Urban Development as a Community Housing Provider (CHP). The accreditation means THOON is now able to operate in the social housing space, including negotiating with the Ministry of Housing and Urban Development (HUD) to provide subsidised social rentals.



2. TARAIRE COMMUNITY DEVELOPMENT

- i. The Board of THOON, together with our project team and key partners, came together in Paihia in January to confirm the vision for our community development project in Taraire. We acknowledge PwC New Zealand for their koha of time and skills to lead the strategic planning day for THOON's 30-year housing strategy. The PwC team under Tamati Shepherd-Wipiiti fine-tuned our vision, leading a 'deep dive' into the purpose of the strategy and putting us into a stronger, more focused position.



- ii. We have developed a concept master plan which allows for up to 56 houses of various types/sizes to be located on the site. While this plan is subject to change, it highlights the possibilities within this development.
- iii. We ran a pilot project to consider the wants and needs of whānau in the housing space. This resulted in an 'Expressions of Interest' process whereby THOON received 30 expressions of interest from whānau interested in housing. This EOI process will be opened up to the wider community this coming year.

We acknowledge Te Puni Kōkiri for their financial support to assess the feasibility of the housing development, including technical matters associated with town planning, engineering and surveying, with the outcome being that the land is suitable for development.

SECTION 396(3) STATUS

THOON applied for Section 396(3) accreditation as an Oranga Tamariki-approved provider of support services under the Children, Young Persons and their Families Act. Shortly after the financial year end, this application was approved and the team looks forward to continuing this work in the coming year.

UP TO
56
HOUSES

30
EXPRESSIONS
OF INTEREST RECEIVED



VALUE CHAIN AND WEALTH CREATION

Extending on our partnership with PwC we acknowledge their leadership and insights into THOON's development and wealth creation to make sure we are in line with our purpose. In workshops and discussions, we looked at innovation and commercial interests, and opened our minds to opportunities.

This inspired our confidence to lead our Kaimanaaki on Northland DHB objectives – notably the Community Based Assessment Centre (Kaikohe) which we delivered to Ngāpuhi not just on behalf of THOON and TRAION, but also for Te Kahu o Taonui.


Connecting us to value chains in terms of our work and driving change now that we've had a stand-up opportunity based on data sets of information, will benefit our indigenous knowledge and enhance our capability.

COMMUNICATIONS


After developing a communications plan in the 2019/2020 year we delivered on one of the key tactics from the plan and built a new website <http://tehauoraongapuhi.org/>. This site is our main platform to promote our brand and what we do, introduce our people and share our news.

TAITAMARIKI CADETSHIPS, WORK EXPERIENCE & LEADERSHIP DEVELOPMENT

1. Since the inception of the Taitamariki Cadetships began, the cadets have been working through their Digital Health Certificate with Otago Polytechnic, obtained driver licences, and some have moved successfully into employment.
2. We received funding from Te Puni Kōkiri to fund four cadetships which we are developing in terms of hauora and creating career pathways for taitamariki. These young people were great contributors to THOON's efforts during the pandemic response, working in kai distribution delivering medications and driving vulnerable whānau without vehicles to appointments. We are providing training on the front line of support in the CBAC and the testing centre.



5
TAITAMARIKI
RECRUITED TO OBTAIN
WORK-BASED EXPERIENCE
AND DEVELOP A
pathway
INTO
EMPLOYMENT



FINANCIAL CAPABILITY

These eight-week financial capability courses empower whānau with skills and knowledge to manage their finances, stay out or navigate their way out of debt, and establish savings plans and long-term goals. Pre-Covid, the courses were offered kanohi ki te kanohi, however courses during and post-Covid have been run virtually.

CONCLUSION

Te Hau Ora Ō Ngāpuhi's strategic direction is aligned to Te-Rūnanga-Iwi-Ō-Ngāpuhi's vision; mission statement; Whānau Ora strategy and the desire for safe and healthy communities where whānau thrive.

As a Board it is vital that we have confidence in our kaimahi to deliver on our strategic and operational commitments to whānau, and we were heartened and proud – but not surprised – to see that even Covid-19 could not sway our team from this obligation.

Mauri ora ki a tātou katoa



Hōne Sadler

Chair

